MISSISSIPPI	STATE DEPARTMENT OF HEALTH
BUREA	U OF PUBLIC WATER SUPPLY
Λ	CCR CERTIFICATION
11.4	CALENDAR YEAR 2015
$ \langle N \rangle$	ot U I DERVILLE
/	Public Water Supply Name

List PWS ID #s for all Community Water Systems included in this CCR

The Federal Safe Drinking Water Act (SDWA) requires each Community public water system to develop and distribute a Consumer Confidence Report (CCR) to its customers each year. Depending on the population served by the public water system, this CCR must be mailed or delivered to the customers, published in a newspaper of local circulation, or provided to the customers upon request. Make sure you follow the proper procedures when distributing the CCR. You must mail, fax or

email a copy of the CCR and Certification to MSDH. Please check all boxes that apply.
Customers were informed of availability of CCR by: (Attach copy of publication, water bill or other)
☐ Advertisement in local paper (attach copy of advertisement)
Date(s) customers were informed:/
CCR was distributed by U.S. Postal Service or other direct delivery. Must specify other direct delivery methods used
Date Mailed/Distributed:/_/
CCR was distributed by Email (MUST Email MSDH a copy)
CCR was published in local newspaper. (Attach copy of published CCR or proof of publication)
Name of Newspaper:
Date Published:/_/
CCR was posted in public places, (Attach list of locations)  Date Posted: 5 16 16  Diberville Public Liberty / Wa fee Dept.  CCR was posted on a publicly accessible internet site at the following address (DIRECT URL REQUIRED):
http://www.msrwa.org/2015cer/diberville.pdf
CERTIFICATION I hereby certify that the 2015 Consumer Confidence Report (CCR) has been distributed to the customers of this public water system in the form and manner identified above and that I used distribution methods allowed by the SDWA. I further certify that the information included in this CCR is true and correct and is consistent with the water quality monitoring data provided to the public water system officials by the Mississippi State Department of Health, Bureau of Public Water Supply.
Name/Title (President, Mayor, Owner, etc.)  5/16/16  Date
Deliver or send via U.S. Postal Service:  Bureau of Public Water Supply P.O. Box 1700  May be faxed to: (601)576-7800

Deliv Bure P.O. Jackson, MS 39215

CCR Due to MSDH & Customers by July 1, 2016!

May be emailed to:

water.reports@msdh.ms.gov

#### 2015 Annual Drinking Water Quality Report City of D'Iberville PWS#: 0240002 & 0240255 May 2016

We're pleased to present to you this year's Annual Quality Water Report. This report is designed to inform you about the quality water and services we deliver to you every day. Our constant goal is to provide you with a safe and dependable supply of drinking water. We want you to understand the efforts we make to continually improve the water treatment process and protect our water resources. We are committed to ensuring the quality of your water. Our water source is from wells drawing from the Miocene, Pascagoula Formation, Graham Ferry Formation Aquifers. The city also purchases water from the Harrison County Utility Authority.

The source water assessment has been completed for our public water system to determine the overall susceptibility of its drinking water supply to identified potential sources of contamination. A report containing detailed information on how the susceptibility determinations were made has been furnished to our public water system and is available for viewing upon request. The wells for the City of D'Iberville have received lower susceptibility rankings to contamination.

If you have any questions about this report or concerning your water utility, please contact Thomas Burrows at 228.323.5524. We want our valued customers to be informed about their water utility. If you want to learn more, please attend any of our regularly scheduled meetings. They are held on the first & third Tuesdays of the month at 6:00 PM at the City Hall located at 10383 Auto Mall Parkway.

We routinely monitor for contaminants in your drinking water according to Federal and State laws. This table below lists all of the drinking water contaminants that we detected during the period of January 1<sup>st</sup> to December 31<sup>st</sup>, 2015. In cases where monitoring wasn't required in 2015, the table reflects the most recent results. As water travels over the surface of land or underground, it dissolves naturally occurring minerals and, in some cases, radioactive materials and can pick up substances or contaminants from the presence of animals or from human activity; microbial contaminants, such as viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife; inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm-water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming; pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm-water runoff, and residential uses; organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations and septic systems; radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities. In order to ensure that tap water is safe to drink, EPA prescribes regulations that limit the amount of certain contaminants in water provided by public water systems. All drinking water, including bottled drinking water, may be reasonably expected to contain at least small amounts of some constituents. It's important to remember that the presence of these constituents does not necessarily indicate that the water poses a health risk.

In this table you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms we've provided the following definitions:

Action Level - the concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Maximum Contaminant Level (MCL) - The "Maximum Allowed" (MCL) is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal (MCLG) - The "Goal" (MCLG) is the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level (MRDL) — The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control microbial contaminants.

Maximum Residual Disinfectant Level Goal (MRDLG) — The level of a drinking water disinfectant below which there is no known or expected risk of health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Parts per million (ppm) or Milligrams per liter (mg/l) - one part per million corresponds to one minute in two years or a single penny in \$10,000.

Parts per billion (ppb) or Micrograms per liter - one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.

					Exceeding MCL/ACL	Measure -ment			
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10. Barium	N	2015	.0102	.00260102	ppm	2	2	Discharge of drilling wastes discharge from metal refine erosion of natural deposits
13. Chromium	N	2015	3.8	1.4 – 3.8	ppb	100	100	mills; erosion of natural dep
14. Copper	N	2014/16	.1	0	ppm	1.3	AL=1.3	systems; erosion of natural deposits; leaching from woo preservatives
16. Fluoride	N	2015	.532	.197532	ppm	4	4	Erosion of natural deposits; additive which promotes str teeth; discharge from fertiliz and aluminum factories
17. Lead	N	2014/16	3	0	ppb	0	AL=15	Corrosion of household plui systems, erosion of natural deposits
Volatile Or 56. Carbon tetrachloride	N	2015	1.74	No Range	ppb	0	5	Discharge from chemical pl and other industrial activitie
56. Carbon tetrachloride 66. Ethylbenzene	N			No Range .935 – 1.03	ppb	700	5 700	and other industrial activitie
56. Carbon tetrachloride	N	2015	1.74		ppb			and other industrial activitie  Discharge from petroleum refineries
56. Carbon tetrachloride 66. Ethylbenzene	N N N	2015 2015 2015	1.74 1.03 .00334	.935 – 1.03	ppb	700	700	and other industrial activitie Discharge from petroleum refineries Discharge from petroleum factories; discharge from
56. Carbon tetrachloride 66. Ethylbenzene 76. Xylenes  Disinfection 81. HAA5	N N N	2015 2015 2015	1.74 1.03 .00334	.935 – 1.03	ppb	700	700 10	and other industrial activitie Discharge from petroleum refineries Discharge from petroleum factories; discharge from
56. Carbon tetrachloride 66. Ethylbenzene 76. Xylenes  Disinfection	N	2015 2015 2015 Products	1.74 1.03 .00334	.935 – 1.03 .001050033	ppb ppm	700	700 10 60 B di 80 B	and other industrial activitie Discharge from petroleum refineries Discharge from petroleum factories; discharge from chemical factories

PWS ID#:	024025	•		TEST RESU				
Contaminant	Violation Y/N	Date Collected	Level Detected	Range of Detects or # of Samples Exceeding MCL/ACL	Unit Measure -ment	MCLG	MCL	Likely Source of Contamination
Inorganic	Contam	inants						
10. Barium	N	2015	.0079	No Range	ppm	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
13. Chromium	N	2015	1.8	No Range	ppb	100	100	Discharge from steel and pulp mills; erosion of natural deposits
14. Copper	N	2012/14*	.3	0	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
16. Fluoride	N	2015	.456	No Range	ppm	4	4	Erosion of natural deposits; wate additive which promotes strong teeth; discharge from fertilizer and aluminum factories
17. Lead	N	2012/14*	1	0	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits

Disinfection By-Products									
81. HAA5	N	2014*	29	No Range	ppb	0	60	By-Product of drinking water disinfection.	
82. TTHM [Total trihalomethanes]	N	2014*	57.2	No Range	ppb	0	80	By-product of drinking water chlorination.	
Chlorine	N	2014*	1.7	.6 – 3.5	mg/l	0	MDRL = 4	Water additive used to control microbes	

<sup>\*</sup> Most recent sample. No sample required for 2015.

We are required to monitor your drinking water for specific constituents on a monthly basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In an effort to ensure systems complete all monitoring requirements, MSDH now notifies systems of any missing samples prior to the end of the compliance period.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Our water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead. The Mississippi State Department of Health Public Health Laboratory offers lead testing. Please contact 601.576.7582 if you wish to have your water tested.

All sources of drinking water are subject to potential contamination by substances that are naturally occurring or man made. These substances can be microbes, inorganic or organic chemicals and radioactive substances. All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that the water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline at 1-800-426-4791.

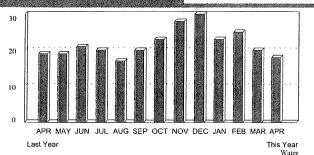
Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by cryptosporidium and other microbiological contaminants are available from the Safe Drinking Water Hotline 1-800-426-4791.

The City of D'Iberville works around the clock to provide top quality water to every tap. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.



Customer Service: 228-392-CITY (2489) Emergency After Hours & Weekends: 228-392-2310

#### GRAPH OF MONTHLY WATER USAGE



#### SPECIAL MESSAGE

Garbage collection by Waste Pro: 1-800-901-7072 South of I-10: Tuesday & Friday - Garbage Pickup

Wednesday - Trash Pickup and Boom Truck for Bulk Piles

Friday - Recycle Pickup

North of I-10: Wednesday & Saturday - Garbage Pickup

Wednesday - Trash Pickup and Boom Truck for Bulk Piles

Friday - Recycle Pickup

#### CHARGES ARE DUE BY DUE DATE

No other notice will be sent.

Past Due Amount is Subject to Disconnection of Service

#### ACCOUNT INFORMATION

			TOTAL CONTROL	
Customer Name:				ARISTO'S
Account Number:			02	-055830-01
Service Address:		<b>3840 PROME</b>	NADE	PKWY N-3
Service Period:		04/11/10	6 to	05/11/16
Last Payment Received:	04/29/16	<b>;</b>		-\$233.31
Billing Date:				05/25/16
Due Date:				06/10/16

#### METER READING

	# of Days	Prev Read	Cur Read	Usage
Water:	<b>3</b> 0	1065	1083	18
CURRENT (	CHARGES			
Water:				\$78.54
Sewer:				\$129.90
Tax:				\$5.50
Total Curr	ent Charge	* *		\$213.94
AMOUNT D	ME			
Unpaid Balan	ce:			\$0.00
Current Charg	ges:			\$213.94
Total Due If P	aid By Due Da	te:		\$213.94
Total Due If P	aid After Due [	Date:		\$234.78

Fees: Late Charge: 10% of amount due. Returned Check Fee: \$50; Reconnect Fee: \$50; Cut Lock/Tampering Fee: up to \$1000

## MESSAGE CENTER

IMPORTANT MESSAGE ABOUT YOUR DRINKING WATER IS AVAILABLE IN THE 2015 CONSUMER CONFIDENCE REPORT AT: http://www.msrwa.org/2015ccr/diberville.pdf. HARD COPIES ARE AVAILABLE AT D'IBERVILLE CITY HALL IN THE WATER DEPT.

ONLINE BILL PAY IS AVAILABLE AT diberville.ms.us/home/.





#### **RETURN SERVICE REQUESTED**

\*\*SINGLE-PISCE 15 36 15 36 16 76 26 16 76

D'IBERVILLE MS 39540

## ARISTO'S 3840 - A PROMENADE

# PAYMENT COUPON

# AMOUNT DUE



02-055830-01 Account Number: **Current Charges:** \$213.94 Due Date: 06/10/16 Balance Due Upon Receipt of Bill: \$213.94

Please Remit & Make Checks Payable To:

## 

CITY OF DIBERVILLE WATER & SEWER DEPARTMENT PO BOX 6519 **DIBERVILLE MS 39540-6519** 

### **GRIEVANCE PROCEDURES**

A customer who disputes the accuracy, validity, and/or amount of a bill covering water and/or sewer services or otherwise has a grievance with the charges for such services must submit a written complaint and request for administrative hearing to the City Manager, 10383 Automall Pkwy, D'Iberville, MS 39540, which contains a statement of the amount in dispute, the reason and/or basis for the customer's dispute or complaint, and a request for a hearing ("complaint and request for hearing").

## **Street Light Problems**

Please call your electric utility respectively:

Mississippi Power - 800-532-1502 press #1 Coast Electric Power Co - 800-624-3348 press #2 Singing River Electric Power Company - 228-497-1313 press #3 then press #1